



**NATIONAL ROLEPLAY  
NETWORK**

Privacy Policy

# Table of Contents

<b>Table of Contents</b>	<b>2</b>
<b>Introduction</b>	<b>2</b>
Where does this privacy policy apply?	3
Definitions	3
<b>The information we collect</b>	<b>4</b>
Information you provide to us	4
Information we collect automatically	4
Cookies	5
<b>How we use your information</b>	<b>6</b>
To fulfil our contract with you	6
For our legitimate business interests	6
To comply with our legal obligations	6
With your consent	6
To protect someone's vital interests	6
<b>How we disclose your information</b>	<b>7</b>
<b>Data retention</b>	<b>8</b>
<b>How to control your privacy</b>	<b>9</b>
Customise your personal settings	9
Deleting your account	9
Accessing your information	9
<b>Changes to this Privacy Policy</b>	<b>10</b>
<b>Contact us</b>	<b>11</b>

# Introduction

This policy describes the rights you have regarding your Personal Information. It explains that you can control what happens to the information that can identify you - like your name. In this Privacy Policy, we will also tell you when and how we use your information about you - including how we collect, record, organize, store and share it.

## Where does this privacy policy apply?

If you're using National Roleplay Network assets, you're in the right place. This privacy policy covers the following assets controlled by us:

- websites with a [nationalrp.net](https://nationalrp.net) address; and
- other National Roleplay Network assets described in this policy.

If you leave our services, regardless of if you were directed from one of our sites, this Privacy Policy no longer applies. We're not responsible for what you see on other websites or apps or their privacy policies.

To reach us with questions or requests regarding your Personal Information, our information about how to contact us is included below.

### US:

[privacy@nationalrp.net](mailto:privacy@nationalrp.net)

### EEA, UK or Switzerland:

If you're in the European Economic Area (EEA), the United Kingdom or Switzerland: contact [gdpr@nationalrp.net](mailto:gdpr@nationalrp.net) (Our representative according to Articles 27 EU and UK GDPR in the European Union).

## Definitions

Certain terms in this Privacy Policy may have specific meaning. Please see the definitions below:

- "Privacy Policy" or "Policy" means this National Roleplay Network Privacy Policy.
- "The Portal" means the National Roleplay Network Portal accessible at [portal.nationalrp.net](https://portal.nationalrp.net).
- "Our Services" means any website with a [nationalrp.net](https://nationalrp.net) address.
- "Discord SSO" means Single Sign-On with Discord via OAuth2.
- "Your Account" means the account to which National Roleplay Network stores your data.
- "Discord API" means the Application Programming Interface provided by Discord.
- "Discord Account" means the account to which Discord stores your data.
- "Discord Privacy Policy" is the privacy policy provided by Discord, accessible at [discord.com/privacy](https://discord.com/privacy).

# The information we collect

We collect certain information when you use Our Services. This includes information you provide to us, information we collect automatically and information we receive from other sources.

## Information you provide to us

**Account information.** We use Discord SSO to login to Your Account. When using Discord SSO, you authorize us specific access to your account through the use of the Discord API. We also store the following information on Your Account:

- Your Discord User ID;
- Your Discord Username, Global Name or Nickname

**Content you create.** This includes any content that you upload to the service. For example, you may write messages or upload files. This also includes your profile information and the information you provide. Any forms you submit on The Portal, such as to appeal a moderation action, are also included under this section.

**Information from actions you take.** We collect information about your use of The Portal and your activities on Our Services. This includes information such as when you login to The Portal, when you update Your Account and what actions you take on The Portal.

**Moderation actions against you.** We store information on your account should you violate any of our Standard Operating Procedures, Terms and Conditions or other policies. Any form of discipline that has been issued to you is stored on The Portal. Moderation actions are identified by your Discord User ID. If you have logged into The Portal, and moderation actions taken against you will be linked to Your Account. If you decide to delete Your Account, your moderation actions will remain on record and will only be identifiable through the Discord User ID associated with the moderation action and the publicly available information on the Discord Account associated with the Discord User ID.

**Other information you provide directly to us.** You may have the option to submit additional information as you use Our Services. For example, you may participate in surveys where you can provide us with feedback or submit information to our support teams.

## Information we collect automatically

**Account Information.** Whilst we do not store this data, we can access information on your Discord Account which is publicly available through your consent as outlined in the Discord Privacy Policy.

**Information about your use of Our Services.** For example, we collect log and event information related to how and when you use Our Services (such as the pages you visit).

**Other information that we collect automatically.** We may receive certain information when you click on referral links, such as which website you came from.

## Cookies

We may receive information from cookies (small text files placed on your computer or device) and similar technologies. First-party cookies are placed by us and allow you to use Our Services and help us analyse and improve your experience and Our Services. Our Services use the following types of cookies:

- **Strictly Necessary Cookies:** These are required for services to function and to meet our legal obligations. If you try to use tools to disable these cookies, parts of Our Services may not work properly.

# How we use your information

We use the information we collect - Account information, Content you create, Information from actions you take, Other information you provide directly to us, Information about your use of Our Services and Other information that we collect automatically - for the following reasons and according to these legal bases. For each reason, we describe how we process your information to achieve each purpose.

## To fulfil our contract with you

- **To provide you with the services.** We use your information to provide you with Our Services. For example, we collect and store the messages you send and display them as you direct. Similarly, we collect and store information about the characters you create.
- **To meet our commitments to our community.** We use your information to monitor for and take action against users and content that violates our Standard Operating Procedures and other policies. This includes responding to user reports, generating transcriptions of content as a part of our investigation, detecting fraud and malware and proactively scanning attachments and other content for illegal or harmful activity.
- **To contact you.** We use your information to contact you in connection with your account.
- **To provide customer service.** We use your information to respond to your questions about Our Services and to investigate bugs or other problems.

## For our legitimate business interests

- **To protect our services.** We use your information to keep our services secure, to prevent misuse and to enforce our policies against users who violate them.

## To comply with our legal obligations

We retain and use your information in connection with potential legal claims when necessary and for compliance, regulatory and auditing purposes. For example, we retain information where we are required by law or if we are compelled to do so by a court order or regulatory body. Also, when you exercise any of your applicable legal rights to access, amend or delete your personal information, we may request additional information from you for the purpose of confirming your identity.

## With your consent

We may also collect and use personal information with your consent. You can revoke your consent at any time, though note that you might not be able to use any service or feature that requires collection or use of that personal information.

## To protect someone's vital interests

We may collect or share personal data if we think someone's life is in danger - for example, to help resolve an urgent medical situation.

# How we disclose your information

- **When you tell us to.** When you add your content to Our Services, you are telling us to make that content available to certain people. Who can access that information is determined by who can access a particular space.
- **With our vendors.** We may provide information to vendors we hire to carry out specific work for us. This includes cloud providers, like Google, that host our data and our services. We only provide the information required to facilitate these services.
- **To comply with the law.** We may disclose information in response to a request for information if we believe disclosure is required by law, including meeting national security or law enforcement requirements. Where allowed and feasible, we may attempt to provide you with prior notice before disclosing your information in response to such a request.
- **To prevent serious harm.** We may disclose information if we believe in good faith that it's necessary to prevent death or other serious harm to a person.
- **To enforce our policies and rights.** We may disclose information if needed to enforce our policies or protect the rights, property and safety of ourselves and others.
- **Sale, Acquisition or Transfer of Assets.** We may disclose information if National Roleplay Network is evaluating and/or engaging in a merger, acquisition, reorganisation, sale, transfer or change in ownership of National Roleplay Network or Our Services.
- **Aggregated or de-identified information.** We may disclose information that has been aggregated or anonymised such that it cannot reasonably be used to identify you. For example, we may share aggregated user statistics in order to describe our business, features or promotions to partners or the public.

# Data retention

We retain personal information until we determine it is no longer needed for the processing purposes for which we collected or retain it or for legal compliance. In most cases, this information is kept for the life of Your Account.



# **How to control your privacy**

We believe that users should be able to tailor their experience to their preferences, including privacy.

## **Customise your personal settings**

We offer some settings that allow you to change your privacy and the way your data is shared. For example, allowing us to share your social information with other users.

## **Deleting your account**

You can delete Your Account in your user settings. Deleting Your Account permanently deletes identifying information and anonymises other data, such as your characters. Deleting Your Account will prevent you from editing any non-personal information previously provided.

## **Accessing your information**

If you would like to see what information we have collected about you, you can request a copy of your data by emailing a request to us. You should receive your data packet within 30 days. This data is delivered in common digital formats.

# Changes to this Privacy Policy

We will update this Privacy Policy from time to time. We always indicate the date the last changes were published and, if changes are significant, we will provide a more prominent notice as required by law, such as by contacting you or highlighting the changes within the services.

## Contact us

Email us as [privacy@nationalrp.net](mailto:privacy@nationalrp.net) (or [gdpr@nationalrp.net](mailto:gdpr@nationalrp.net) for EEA, UK or Switzerland users) with any questions about this Privacy Policy or how we process your information. We will be happy to help.